

**FOR IMMEDIATE RELEASE**

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**JOYCE PINEDA PROMOTED  
TO ACTING MANAGER OF  
INTERPRETATION &  
TRANSLATION SERVICES**

**Timonium, Maryland – May 1, 2009:** We are pleased to announce the promotion of Joyce Pineda to Acting Manager, Interpretation and Translation effective May 1, 2009. Ms. Pineda oversees and manages all on-demand and scheduled telephonic and field interpretations for Spanish as well as for over 170 other languages. M Hayes has a combined employed and affiliate staff of over 500 nation-wide. Ms. Pineda is the liaison on bilingual case management files to ensure the best service delivery at the best possible cost.

Ms. Pineda has excellent management and communication skills. She is a team player, has a very positive attitude and a willingness to do her very best. We know that she will be a great asset to our management team.

M Hayes is a leading managed care company, providing nationwide services to insurance companies, third party administrators, and self-insured entities. We are known for our innovativeness and for being meaningfully different: that brings best solutions for our clients. We deliver telephonic and field medical case management, including catastrophic and bilingual, utilization review, vocational case management, interpretation and translation, life care planning, and litigation management services to over 250 clients that represent predominately workers' compensation insurance risk.

According to CEO Hayes, "It is our mission and our core values that create a culture dedicated to achieving best outcomes for those individuals we serve, our employees, and our customers. Our integrity, our standards of excellence and continual quality improvement, as well as our team of highly credentialed case managers bring best solutions for our clients."

For more information contact Jon Nickey, Vice President, Director of Client Solutions at 410-628-4050, ext. 1303 or visit [www.mhayes.com](http://www.mhayes.com)